

TERMS AND CONDITIONS

Occupation

The Cottage is only to be occupied by the holidaymaker and his party, names to be included on the booking form and must not exceed this number under any circumstances without obtaining prior permission.

Care of The Cottage

The holidaymaker undertakes to keep the cottage and all its content in the same state as they were found. The owner has a right to compensation for any damage caused including the right to charge for the cost of replacement or repair of any broken item as necessary at the owners discretion, the owner has the right to access at any reasonable time during the occupancy should he feel it necessary, the holidaymaker will not use the cottage in such a manner to cause annoyance, nuisance or disturbance to others.

Cleaning

The cottage and its contents must be left in a clean and tidy condition.

Loss or Injury

The owner shall not be held liable for any personal injury or death to the holidaymaker or his party unless it is directly resulted from the owners negligence. The holidaymaker and his party must take steps to safeguard their personal property and no liability is accepted for damage or loss of such property.

Payment

The holidaymaker will pay 30% of the holiday price upon booking, balance payable eight weeks prior to the start of the holiday, or 100% of the cost should the start of the holiday be less than eight weeks.

Complaints

In the unlikely event of the holidaymaker having cause for complaint, the holidaymaker must contact the owner immediately.

Cancellation of Changes to a Booking

In the unlikely event of the owner needing to cancel or make changes to a booking, the holidaymaker will be contacted as soon as is practicable. All efforts will be made to find suitable, alternative accommodation. "Suitable" in this instance means accommodation that meets the holidaymaker's requirements, and is acceptable to the holidaymaker. Should it not be possible to find suitable alternative accommodation then the holidaymaker will be refunded all monies paid. Where alternative accommodation is found the holidaymaker will receive a refund in the case of lower cost accommodation, or must pay additional changes in respect of higher cost accommodation.

Cancellation by the Holidaymaker

In the event of the need for the holidaymaker to cancel a booking, no refunds will be made in respect of monies already paid. The holidaymaker is advised to take out appropriate cancellation insurance.

Departure

The holidaymaker must vacate the premises by 10 am, failure to do so may result in a charge being made.